

# Woolgoolga to Ballina Pacific Highway upgrade

## We are prepared for weather events

We are building the Woolgoolga to Ballina upgrade across the Clarence and Richmond river catchments as well as a number of smaller local catchment areas. We understand floods can occur almost anywhere and they can rise over days or in minutes.

We proactively plan for weather events and are focussed on reducing the effect of our work and minimising disruptions to local property owners and communities.

We are prepared for wet weather and flooding events and are well placed to respond.

### **Before** weather events we:

- confirm drainage is clear of obstructions
- remove items from the flood plain which may create obstructions
- relocate and remove equipment and machinery to higher ground out of low lying flood prone areas.

### **During** weather events we:

- monitor conditions closely and are on standby to implement flood emergency response plans
- communicate and work with Roads and Maritime maintenance response teams
- work to keep travel safe and information available including using electronic message boards to provide information about road conditions
- have our emergency management response team available 24 hours, with access to contractors, machinery and equipment to provide assistance if it is safe to do so
- use drones and other equipment to monitor water flows through the project sites and capture information to assess our flooding targets.

### **After** weather events:

- when it is safe to do so we assess the impact, ensure sites are safe and prioritise our work to reduce disruption to peoples' access or use of their property.

If you have any concerns related to the recent weather event and the upgrade please contact the team on **1800 778 900**.

During major weather events the Woolgoolga to Ballina toll free community information line (1800 778 900) is monitored 24/7, however, for emergency help in weather events phone 132 500. For life threatening emergencies call 000.